

## 1. What benefits has DDM brought to your organisation?

Quick access to data. It's given us a structured way of working with safe storage of large amounts of data. It also makes regeneration of large assemblies quicker. In addition, it's easy to use which makes the introduction of new staff to the system straight forward. In the future, we hope to use the DDM system to store documentation of the projects along side the Creo Parametric files.

## 2. What influenced your choice to choose DDM over alternative PDM systems?

We are a small company which needed an up to date data control system. Since there are only two permanent members of the design team and the company totalling thirty we thought it excessive to purchase Pro/INTRALINK with the cost and set up. DDM seemed to fit in nicely for our needs. Cost and simplicity was important. Easy to control software and after initial start up, easy admin of the software.

## 3. Has DDM directly influenced decreased development timescales at your company?

In some ways, yes. Since we are a research laboratory this is not the main issue, but DDM has allowed faster access to all the Creo Parametric parts, assemblies and drawings. It's also been very useful to find project information and purchase part information. This helps when urgent purchasing of parts is required.

## 4. Could you envisage working without data management? Please expand on this if you wish?

At this point now, no. As the company has expanded, vast amounts of Creo Parametric data is now handled by DDM. Without this I'm certain problems would have occurred with our own storage methods.

## 5. Please make any additional comments that you feel appropriate regarding DDM or of the CSI organisation/people.

The after sales back up is very good with CSI keeping in regular contact with us, letting us know about new releases and upgrades. If there are any problems, the response to our queries is usually very fast. On the whole we are happy with the product.

## George Jennings – Mechanical Design Engineer - Shimadzu

### About Shimadzu UK

Shimadzu UK offers a broad range of instrumentation, consumables, training and service in the use of their Chromatography (including HPLC, GC and GCMS), Mass Spectrometry, Spectrometry and TOC equipment. Shimadzu is also able to offer the necessary software support to ensure laboratories can meet 21 CFR Part 11 compliance requirements as well as provide audit and security controlled access levels. Shimadzu's far-reaching with interests in the manufacture of scientific, industrial and process control equipment. The manufacture of analytical instruments began in the US in 1983 and in Europe in 1987. The company has a reputation for high performance instruments ranging from chromatographs, mass spectrometers, environmental water and gas analysers to surface and thermal analysis apparatus. Since as early as 1918, Shimadzu has been involved in the production of scales.

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