

Case Study - Rob Ritchie, Technical Designer

1. What benefits has DesignDataManager brought to your organisation?

Having worked with Pro/ENGINEER without DDM, I can, without fear of contradiction, say that the benefits are unmeasurable. We have the ability to search and retrieve data from one single directory. Before DDM this simple command required a great deal of monitoring and even then was prone to problems. Parts can be up-issued and assemblies affected to reflect the new issues in the BOM. The file preview and 2D viewer also cuts down on a lot of wasted time loading incorrect files.

2. What influenced your choice to choose DesignDataManager over alternative PDM systems?

DDM offered us the personal touch. This allowed us to use the system and, when I felt that I needed a small enhancement, I was confident that this would be thoroughly investigated and included in future Service Packs. Cost was also a major factor in relation to performance and DDM offered the best of both.

3. Has DesignDataManager directly influenced decreased development timescales at your company?

Without DDM we would definitely spend more time administering Pro/ENGINEER files. So with that in mind Designers have been free to concentrate on their primary function, therefore decreasing the development times.

4. Could you envisage working without data management? Please expand on this if you wish.

Too scary I'm afraid. See above. No, Pro/ENGINEER is a particularly complex tool that if treated without care, files could become lost, deleted, assemblies unable to regenerate and so on... DDM gives you that control.

5. Please make any additional comments that you feel appropriate regarding DesignDataManager or of the CSI organisation/people.

DDM is constantly evolving yet never loses its core functions that originally influenced our decision to purchase it. As mentioned before, if you or your organisation need or suggest enhancements the people at CSI will endeavour to achieve this for you, resulting with an almost bespoke software package.

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